

Department of Consumer Affairs

Caveat Emptor

(Buyer Beware)

Caveat Emptor is a list of 101 businesses that have not satisfactorily responded to the Tennessee Division of Consumer Affairs concerning written complaints submitted by a consumer for the period of July 1 thru October, 1996. The addresses used were provided by the consumer. At least two attempts were made to contact the business, the second attempt being a certified letter. The division is publishing this list to help consumers be more aware of businesses who have an unsatisfactory record in handling complaints and to encourage businesses to respond in a timely manner to the division when presented with consumer complaints.

Business Name	Address	City	State	Zip	Product or Service
Reagan, Shirley	206 Tom Smith Lane	Allons	TN	38541	Home Improvement
Cotton's Automotive	2727 Murfreesboro Road	Antioch	TN	37013	Automobile Repair
Elite Automotive, Inc.	5696 Ferguson	Bartlett	TN	38134	Automobile Repair
Christian Music Buyers Club	1710 Gen. George Patton	Brentwood	TN	37027	Mail Order
Home Base Marketing	806 Broad Street, #16	Chattanooga	TN	37402	Business Opportunity
Le Nails	Eastgate Shopping Center	Chattanooga	TN	37411	Nail Care
Pro Scapes	3808 Tacoma Avenue	Chattanooga	TN	37415	Home Improvement
Timbers at Deer Creek	700 Mansion Circle	Chattanooga	TN	37405	Landlord/Tenant
A.F.P. Glamour	1525 Hardeman Lane	Cleveland	TN	37311	Photography
Victory Van Lines	P.O. Box 208	Columbia	TN	38401	Moving Company
K & S Roofing	551 Albert Swift Lane	Cookeville	TN	38501	Home Improvement
K & S Roofing & Siding	551 Albert Swift Lane	Cookeville	TN	38501	Home Improvement
Video Vamp	23 Big Spring Circle	Cookeville	TN	38501	Mail Order
Texaco Express Lube	2356 North Main Street	Crossville	TN	38555	Automobile Repair
Carl's Collision & Auto	525 Hwy. 46	Dickson	TN	37055	Automobile Repair
Felts, Bobby	1049 Singleton Road	Dickson	TN	37055	Home Improvement
Hudgins, Tony	7235 Deer Ridge Road	Fairview	TN	37062	Home Improvement

Log Cabins of Gatlinburg	P.O. Box 582 Hilltop Road	Gatlinburg	TN	37738	Travel/Lodging
Norton Shows	P.O. Box 265	Gatlinburg	TN	37738	Mail Order
Hentz, Curtis Roofing	P.O. Box 45	Gladeville	TN	37071	Home Improvement
Liberty Cable	1928 Ridgewood Road	Goodlettsville	TN	37072	Satellite Dish Dealer
Bobs Auto Salvage	Rt. 2	Hartsville	TN	37074	Automobile Repair
A Dukes Moving	175 Old Shackle Island	Hendersonville	TN	37075	Moving Company
Tritt, Terry R.	206 E. Main Street	Jackson	TN	38301	Certified Public Accountant
Discount Jeep Parts	1208 Indian Ridge Road	Johnson City	TN	37604	Automobile Repair
Budget Transmission	2940 Sutherland Avenue	Knoxville	TN	37919	Automobile Sales
Cates, Chuck	1509 Armstrong Road	Knoxville	TN	37924	Home Improvement
Macklin Roofing	837 Lester Street	Knoxville	TN	37920	Home Improvement
Martin Flooring & Design	1717 North Broadway	Knoxville	TN	37919	Home Improvement
Monroe Plumbing	2301 Pulaski Road	Knoxville	TN	37914	Home Improvement
Paint N Bake	Old Broadway	Knoxville	TN	37918	Automobile Repair
Request Information Services	5201 Kingston Pike	Knoxville	TN	37919	Mail Order
Request Information Service	5201 Kingston Pike	Knoxville	TN	37919	Mail Order
United Moving	1600 Prossar Road	Knoxville	TN	37914	Moving Company
Woodshed Properties	5422 Carthage Hwy.	Lebanon	TN	37087	Home Improvement
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411 Auto Parts & Repair	5520 US Hwy. 411 S.	Maryville	TN	37801	Automobile Repair
Ace Auto	1091 East Brooks Road	Memphis	TN	38127	Automobile Sales
All Seasons Roofing	2977 E. Josibet Circle	Memphis	TN	38116	Home Improvement
Blayde Auto Service	2506 Chelsa Avenue	Memphis	TN	38108	Automobile Repair
Confederate Library	6057 Executive Ct Drive	Memphis	TN	38134	Memorial Blocks
Home Improvement Unlimited	1310 East Holmer Road	Memphis	TN	38116	Home Improvement
Johnsons Heating & Air	6145 Shadow Fall Cove	Memphis	TN	38115	Home Improvement
	5727 Summertree-				

National Auto Broker	Suite 3	Memphis	TN	38117	Automobile Sales
Red Bird Floor Covering	2959 Bannock Burn	Memphis	TN	38174	Home Improvement
Vance Auto Exchange	708 Vance Street	Memphis	TN	38126	Automobile Repair
Timpleton, Jean	Route 2	Michie	TN	38357	Automobile Repair
Coldwell Banker Realty	415 N. Fairmont	Morristown	TN	37816	Real Estate
2131 Apt. Inc.	2131 Elm Hill Pike	Nashville	TN	37210	Landlord/Tenant
B & S Auto Repair (Bobby Brooks)	1301 Dickerson Road	Nashville	TN	37207	Automobile Repair
Best Host Inn	10 Interstate Drive	Nashville	TN	37213	Travel/Lodging
Best Host Inn	10 Interstate Drive	Nashville	TN	37213	Travel/Lodging
Cal Spas	1290 Antioch Pike	Nashville	TN	37211	Hot Tub/Spas
Commercial Mechanical Service	4815 Trousdale Drive	Nashville	TN	37220	Home Improvement
Detail Disc Manufacturing	1103 17th Avenue South	Nashville	TN	37212	Compact Disc Mfg.
Dodge Cleaners	4685-A Trousdale Drive	Nashville	TN	37211	Dry Cleaners
Eagle Moving Service	4815 Trousdale Drive	Nashville	TN	37220	Moving Company
Hendrix Roofing	2316 Foster Avenue	Nashville	TN	37210	Home Improvement
I-440 Towing	340 Oriel Avenue	Nashville	TN	37211	Automobile Repair
Information Center	141 Neese Dr. Ste-Q368	Nashville	TN	37211	Mail Order
Leggs, Bobby A. Jr.	315 Douglas Avenue	Nashville	TN	37207	Automobile Repair
Nashville Transportation	101 South 1st Street	Nashville	TN	37213	Automobile Repair
Ragans Home Maintenance	302 Andrew Jackson Place	Nashville	TN	37076	Home Improvement
Peachtree Management	2201 Murfreesboro Road	Nashville	TN	37217	Business Opportunity
Southern Systems Heating	1008 Paris Avenue	Nashville	TN	37247	Home Improvement
Tennessee Cable Authority	P.O. Box 290003	Nashville	TN	37229	Satellite Dish Dealer
Utopia Restorations, Inc.	2146 Utopia Avenue	Nashville	TN	37211	Automobile Repair
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U.S. Cable	1515 Elm Hill Pike	Nashville	TN	37090	Satellite Dish Dealer
Western Auto Store	3028 Dickerson Pike	Nashville	TN	37207	Automobile Repair
William Hockett & Associates	1310 Hawkins	Nashville	TN	37203	Home Improvement
Stewart, Brett	102 County Road	Riceville	TN	37370	Home Improvement

	1150				
Smoky Mountain Knifeworks	Highway 66	Seiverville	TN	37862	Mail Order
Safe Way House Leveler (Tony Boswell)	P. O. Box 803	Smyrna	TN	37167	Home Improvements
Signs for You	59 East Highway 22	Union City	TN	38261	Advertising
Signs Today	115 West Main	Union City	TN	38261	Advertising
Signs Today	115 West Main	Union City	TN	38261	Advertising
Signs Today	229 South Division	Union City	TN	38261	Advertising
Signs Today	1207 East Main Street	Union City	TN	37261	Advertising
Signs Today	114 South 1st Street	Union City	TN	38261	Advertising
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OUT OF STATE					
Amtec Communication	2868 Acton-Suite 100	Birmingham	AL	35243	900 Telephone Calls
Karemor International, Inc.	2401 South 24th Street	Phoenix	AZ	85034	Business Opportunity
California Cosmetics, Inc.	6929 Havenhurst Avenue	Van Nuys	CA	91406	Mail Order
Falcon Crest Communications	1013 Centre Road	Wilmington	DE	19805	Business Opportunity
Nissan Motor Corp.	P. O. Box 23017	Jacksonville	FL	32241	Automobile Repair
North Star Services, Inc.	1065 N/E 125th Street	N Miami	FL	33161	Business Opportunity
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World Wide Wallcoverings	333 Skokie Blvd.	North Brooke	IL	60062	Mail Order
Phillips, Tony	1638 Craft Road	Hernando	MS	38632	Home Improvement
Falconbridge Publications	P.O. Box 13	Jackson	MO	63755	Advertising
Mercedes Benz of North America	One Mercedes Drive	Montvale	NJ	07645	Automobile Repair
Adventure Resorts	230 East Flamingo Road	Las Vegas	NV	89121	Travel/Lodging
Norton Products	271 North Avenue	New Rochelle	NY	10801	Mail Order
Ebb Publishing Company	Box 1027	Ft. Washington	PA	37243	Mail Order
Pep Boys	3111 W. Allegheny Ave.	Philadelphia	PA	19132	Automobile Repair
Business Locator	8508 Park Road-Suite 100	Charlotte	SC	28210	Business Opportunity
Intelligence, Inc.	2727 Chisolm Trail	Mesquite	TX	75150	Mail Order

TGS/Performance
Technology

558 E. Everet Spokane WA 99207 Mail Order

For more information about CAVEAT EMPTOR or any other inquiries contact the Tennessee Division of Consumer Affairs at any of the numbers listed below.

CALL:

800.342-8385

615.741.4737

[E-mail: Consumer.Affairs@state.tn.us.](mailto:Consumer.Affairs@state.tn.us)

[Internet Web Site: http://www.state.tn.us/consumer](http://www.state.tn.us/consumer)

WRITE: 500 James Robertson Parkway, Nashville, TN 37243-0600